

Top 10 Branding Best Practices

1.) Distribute Logo Usage Guidelines to Your Network/Center

- a. Make sure that all centers know the best ways to use the brand
- b. Have one person serve as the branding point of contact for questions or to review center-developed materials for compliance

2.) Share a Checklist of Required and Optional Branded Items for Use at Centers

- a. This can be a quick resource guide to supplement the logo use guidelines
- b. Explain the minimum requirements for branding (i.e. email signatures, letterhead, website) and those that are optional (i.e. name tags, apparel, etc.)

3.) Provide Templates When Appropriate

- a. Keep in mind most centers do not have marketing expertise or graphic designers on staff
- b. Consider hiring a designer or using a graphic design student (if applicable) to design templates as a starting point during the branding roll-out
- c. Print templates
 - i. Brochures, business cards, letterhead, thank-you cards
- d. Web templates
 - i. Banners, headers, web ads, email signatures, video, PowerPoint
- e. Promotional Materials
 - i. Apparel, giveaways, tradeshow displays, signage

4.) House All Logo Files and Templates Online for Easy Access

- Utilize your network intranet or a cloud-based service such as dropbox.com or Google Drive
- b. No center should have an excuse for not being able to access the proper branding files!

5.) Form Relationship with Promotional Company for Product Pricing and Ordering

a. Provide baseline pricing for ordering promotional products or other branded merchandise to your network/center – this is one less step for your centers!

b. Setup an online store for easy ordering through a preferred vendor or share price sheet and ordering information with centers (by centralizing this offering, costs could potentially be reduced)

6.) Ask Partners to Use New Logo and Branding

- a. Provide logos and guidelines to economic development partners or other SBDC referral sources
- b. Encourage backlinks to partner websites and co-brand materials when appropriate

7.) Document and Share Best Practices within Your Network/Center

- a. Reward and recognize centers that use the brand in the recommended ways
- b. Share examples of best practices in your internal communications or on your intranet

8.) Research Other SBDC Networks for Best Practices

- a. Why reinvent the wheel? Share or exchange templates or design ideas with other networks that have re-branded
- b. Check the America's SBDC website for examples of templates and branding best practices

9.) Regularly Monitor and Track Brand Usage within Your Network/Center

- a. Build branding into your center reviews so that centers realize the importance of using the brand
- Utilize marketing interns to perform regular audits of brand usage, follow-up as necessary
- c. Send out branding reminders through internal communications
- d. Designate a marketing point of contact at each center to champion brand best practices and enforce guidelines at their center
- e. Survey center staff to see what new templates or guidance is needed and develop additional templates for use

10.) Update Branding Guidelines Annually with Center Input

 Make changes to the guidelines to reflect new ways that the branding should be used as technology evolves (i.e. new social media portals, apps, and other virtual uses)