

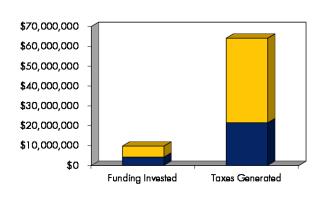
RETURN ON INVESTMENT

New Businesses Opened	
Cost per New Business Opened	\$6,089
Jobs Created	7,108
Jobs Saved	7,089
Cost per New Job Created	•
Client Firms' Employment Growth Rate	9.75%
Client Firms' New Sales	\$551,358,400
Client Firms' Sales Growth Rate	8.55%
Federal Income Tax Generated	\$21,549,362
State Sales & Income Taxes Generated	\$42,562,001
Total Program Benefit to Cost Ratio(Incremental taxes generated/total program funding)	\$6.56/\$1.00

Rate of Sales & Employment Growth

10.00% 9.00% 8.00% 7.00% 6.00% 5.00% 4.00% 2.00% 1.00% Sales Employment

Government Investment vs Return



■ Federal

■ State

SBDC Has Impact 24/7

A New Business is Opened every 5 hours 46 minutes

A New Job is Created every 1 hour 23 minutes

\$10,000 in New Sales made every 16 minutes

*Data is from the most recent independent impact analysis, which evaluated the performance of SBDC clients served in 2009.

Return on Investment 1990 – 2009

Since 1990, the SBDCs have helped Pennsylvania entrepreneurs:

- Start more than **25,000 New Businesses**
- Create over 127,000 New Jobs
- Obtain over \$2.5 Billion in Start-up & Expansion Capital
- Expand Sales by \$10.6 Billion
- Expand Export Sales by \$1.4 Billion
- Obtain over **\$2.6 Billion in Government Contracts**
- Generate more than \$985 Million in New Tax Revenue

As a result, the SBDCs have:

Provided a Return on Investment of \$6.55/\$1

These studies of the Pennsylvania SBDC program *only* include federal income tax and state income and sales taxes. They *do not* include other tax revenue sources such as corporate taxes, local taxes, property taxes, unemployment taxes or social security payments.

These studies do not capture other benefits of the SBDC program including:

- Continuing tax revenues of clients after the year studied.
- Other value-added programs the SBDCs offer (e.g. workshops).
- Value of personal assets preserved and business failures prevented.
- Multiplier effects of a healthier small business sector.

All impact data and figures are from independent analysis of the SBDC program in Pennsylvania by Dr. James Chrisman of Mississippi State University.